

1st. Quarter 2006, Report No. 47

January - March 2006

California Partnership for Long-Term Care www.dhs.ca.gov/cpltc

Participating Insurers				II. Quarterly and Cumulative Statistics			
• Cali	 Bankers Life and Casualty Company California Public Employees' Retirement System (PERS) 				This Quarter	To Date	
 GE Capital Assurance (formerly AMEX) John Hancock MetLife New York Life Insurance Company 				Applications received:	3,365	107,059	
• New	York Life Insuranc	e Company		Applications Denied:	535	18,293	
I	Table o	f Contents	Pg 1	Applications Pending & Withdrawn:	0	0	
II III IV	Quarterly and Cun Daily Benefits Dis Maximum Benefit		Pg 1-2 Pg 2	Policies Purchased:	2,830	88,766	
V VI VII VIII	•	ers	Pg 4 Pg 4 Pg 5	Policies Dropped (voluntary & for unknown reasons):	326	9,520	
IX	Earned Service Utilization	ı	Pg 6 Pg 7	Policies Not Taken Up:	246	5,399	
I. Consumer Inquiries			Total Policies In Force	2,258	73,811		
		This Quarter	To Date	(Active):			
Who	ber of Consumers Called Toll-Free RE445)	114	26,880	Number of Policyholders Who Received Service Payments:	398	1,155	
Webs	site Visits	14,070	204,538				

II. Quarterly and Cumulative Statistics - continued

III. Daily Benefit Distribution

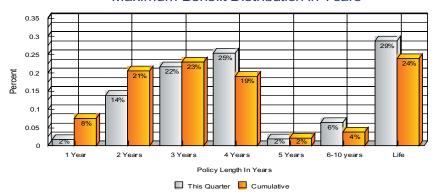
Age:	This Quarter	To Date	Daily Benefi Quarterly Purchasi			
Median	57	60	30.00% § 25.00%			
Target Age (55-74)	1,414 (63%)	50,570 (69%)	\$ 25.00% \$ 20.00% 15.00% 15.00%			
Other Ages	844 (37%)	23,241 (31%)	5.00%			
Gender:			\$130 \$140	Daily Benefit	200 \$210 \$220+	
Female	1,283 (57%)	43,386 (59%)		☐ This Quarter ☐ Previous Quarter		
	975 (43%)	30,425 (41%)	- 4 - 0			
Male	973 (4370)	30,423 (41 /0)	Daily Benefit	<u>This Quarter</u>	<u>Previous</u> <u>Quarter</u>	
Marital Status:			\$130	419 (18.57%)	506 (21.21%)	
Married	1,584 (70%)	52,062 (70%)	\$140	71 (3.14%)	75 (3.13%)	
Not Married	673 (30%)	21,304 (29%)	\$150	544 (24.11%)	632 (26.55%)	
Unknown	1 (<1%)	445 (1%)	\$160	221 (9.77%)	248 (10.38%)	
Policy Type:			\$170	192(8.50%)	193 (8.09%)	
			\$180	195 (8.65%)	173 (7.25%)	
Comprehensive	2,247 (99%)	70,182 (95%)	\$190	35 (154%)	28 (1.16%)	
Nursing Home	11 (1%)	3,629 (5%)	\$200	466 (20.63%)	406 (17.02%)	
Purchase Type:			\$210	13 (0.56%)	10 (0.42%)	
			\$220 or More	102 (4.53%)	115 (4.8%)	
First Time Purchase	2,185 (97%)	69,784 (94.5%)				
Upgrade	14 (0.6%)	1,018 (1.4%)				
Replacement	59 (3%)	3,001 (4%)				
Reinstatement	0 (0%)	8 (<1%)				
Totals for each category above	2,258 (100%)	73,811 (100%)	2			

IV. Maximum Benefit Amounts Distribution

Maximum Benefit (In Years):

	1 Yr	2 Yr	3 Yr	4 Yr	5 Yr	6-10 Yr	Life	All
This Quarter # Policies	41	314	488	575	46	145	649	2,258
This Quarter %	2%	14%	22%	25%	2%	6%	29%	100%
Cumulative # Policies *	5,569	15,154	16,987	13,973	1,562	2,841	17,725	73,811
Cumulative %*	8%	20%	23%	19%	2%	4%	24%	100%

Maximum Benefit Distribution In Years



NOTE: Any differences in percentages between this graph and the table above are merely due to rounding.

Characteristics By Maximum Benefit In Years (This Quarter)

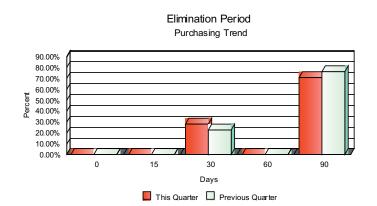
Characteristic:

	1 Yr	2 Yr	3 Yr	4 Yr	5 Yr	6-10 yr	Life	All
Married	49%	66%	69%	72%	92%	70%	71%	70%
Female	51%	56%	58%	56%	65%	55%	57%	57%
Average Age	63	59	59	57	56	56	53	57
Target Ages	57%	71%	73%	69%	65%	63%	45%	63%
New Purchase	88%	99%	97%	98%	100%	94%	95%	97%
Comprehensive Policy	92%	98%	98%	100%	94%	100%	99%	99%

V. Elimination Period Distribution

(at time of purchase)

Days	This Quarter	Previous Quarter
0	0.07%	0.32%
15	0.07%	0.10%
30	28.49%	22.72%
60	0.56%	0.45%
90	70.80%	76.38%

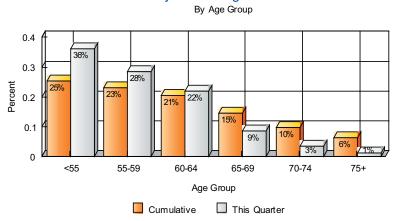


VI. Age of Policyholders (at time of purchase)

Age Group:

	<55	55-59	60-64	65-69	70-74	75+	Total
This Quarter # Policies	814	643	497	196	78	30	2,258
This Quarter %	36%	29%	22%	9%	3%	1%	100%
Cumulative # Policies	18,740	17,123	15,143	10,861	7,226	4,718	73,811
Cumulative %	25%	23%	21%	15%	10%	6%	100%

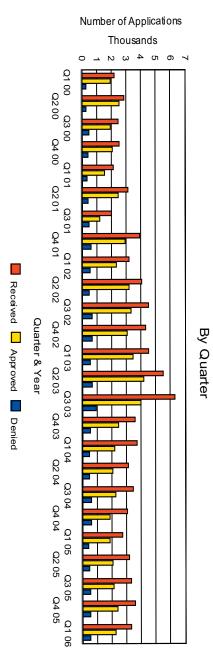
Policyholders Age Distribution



VII. Trends

Denied	Approved	Received	Quarter
60	237	402	1994
713	2,123	2,979	1995
1,039	3,095	4,598	1996
809	1,366	2,182	1997
631	2,606	2,716	1998
1,518	6,592	8,110	1999
1,517	8,530	10,047	2000
1,942	8,179	11,262	2001
2,405	11,921	16,146	2003 2002 Q1 Q2 Q3 Q4
558	3,461	4,498	2
705	4,213	5,546	200 Q2
960	4,028	6,309	Q3 3
582	2,444	3,614	2
500	2,216	3,732	2
505	2,065	3,141	200 ₂
603	2,260	3,141 3,434	Q3) <u>4</u>
624	1,884	3,089	2004 2005 Q2 Q3 Q4 Q1 Q2 Q3 Q4 Q1
405	1,858	2,758	2
527	2,080	3,197	200 Q2
561	2,172	3,335	Q3
594	2,386	3,585	Q
535	2,258	3,365	2006 Q1

Trend In Applications Received, Approved, Denied



Redesigned policies available as of the 4th. quarter of 1998

VII. Policyholders and Asset Protection Earned

	This Quarter	Cumulative*
Number of policyholders to date, who have qualified to receive benefit paymenys	88	1,365
Total asset protection earned by all policyholders who received benefits	\$2,893,321	\$37,359,656
Number of policyholders currently in benefit/payments made	412	N/A
Number of policyholders who have exhausted benefits	9	122
Total asset protection earned to date by policyholders that have exhausted benefits	\$654,270	\$7,353,318
Number of policyholders that died while in benefit	20	421
Total asset protection earned that will NOT be accessed due to policyholders demise while in benefit	\$365,171	\$7,163,331
Number of policyholders who have exhausted their policy benefits and accessed Medicaid as of $3/31/2006$	2	32
Asset protection earned by policyholders who have exhausted their policy benefits and accessed Medicaid as of $3/31/2006$	0	\$1,744,072
Medicaid (Medi-Cal) cost savings as of 3/31/2006	N/A	\$15,774,199

^{*}NOTE: Cumulative totals may drop or rise out of sync with the current quarter figures and on the surface may not appear to consolidate with the previous quarter cumulative figures. This can be due to a variety of reasons. For example, data is audited on an ongoing basis and in doing so data is updated to reflect new information. Additionally, a Partner insurer may fall behind on reporting and catch up in the current quarter, thereby, creating a seemingly irreconcilable cumulative figure.

Policyholders Who Exhausted Their Policy Benefits And Accessed Medi-Cal Breakdown By Policy Length and Age Group

Policy Length (Yrs.)	1	2	3	4	5	6-10	Life
	•						
Age At Purchase							
<55		1					n/a
55-59							n/a
60-64							n/a
65-69		1					n/a
70-74	8	3					n/a
75-79	5	1					n/a
80-84	8	2					n/a
85-89	1						n/a
90-94	2						n/a
95+							n/a
	•					•	
Totals:====>	24	8					

VIII. Service Utilization

Type of Service (Other Than Care Management)	This Quarter, % of All Services Rendered to Policyholders In Ben- efit (412) by Type of Service	Cumulative % of All Services Rendered to All Policyholders (1,365) by Type of Service
Skilled Nursing Facility	9%	10%
Assisted Living Facility/RCF	23%	25%
Other Alternative Housing	2%	2%
Home Health Aide Services	11%	13%
Adult Day Care	1%	<1%
Attendant Care	9%	12%
Personal Care	27%	20%
Chore Services	2%	3%
Care Planning (benefit cost)	4%	2%
Coordination	3%	<1%

NOTE: services amounting to less than 1% usage during the quarter are excluded. Therefore, the percentages total may not equal 100%.

Type of Service (Administrative Costs)	This Quarter, % of All Services Rendered to Policyholders In Ben- efit (412) by Type of Service	*Cumulative % of All Services Rendered to All Policyholders (1,365) by Type of Service
Assessment & Care Planning	24%	10%
Assessment Only	8%	9%
Care Planning Only	13%	8%
Coordination Only	9%	3%
Monitoring Only	34%	54%
Reassessment Only	11%	16%

NOTE: Care Management Services (reported as administrative costs) amounting to less than 1% are excluded. Therefore, the percentages total may not equal 100%.

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